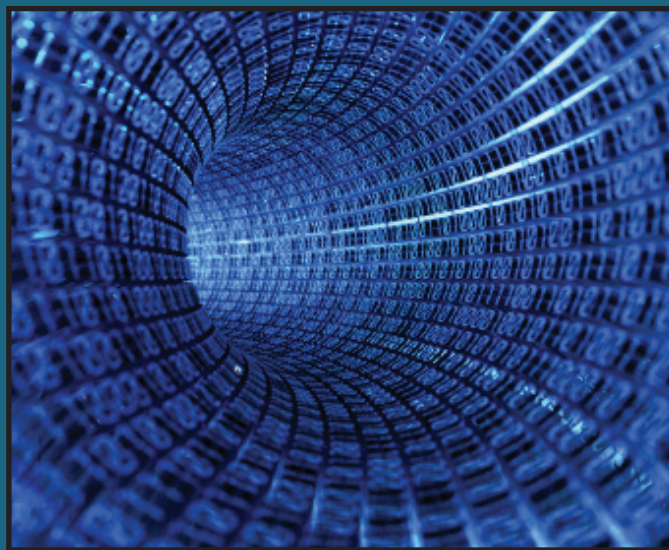


FORTTRUST MANAGED SERVICES: MANAGED DATA SERVICES

Today's highly competitive marketplace demands that you protect your business' most valuable asset – your information – with the most advanced tools and resources available. FORTTRUST Managed Data Services provides complete storage management and data protection solutions to enterprises that demand continuous uptime, focused operations and dedicated support along with the ability to scale their data storage and backup resources quickly without incurring large capital expenses and extensive staff additions.

Our end-to-end systems administration, 24x7 management and monitoring, and industry-leading SLAs combined with an intense focus on operational consistency and customer service provides our customers with a total package to support their most valuable asset.



FORTTRUST Managed Data Services and benefits include:

MANAGED STORAGE AREA NETWORK (SAN)

FORTTRUST Managed SAN services provide an enterprise storage platform combined with 24x7 management and storage administration. Our administrators handle all aspects related to maintenance and management of the SAN infrastructure and platforms and provide complete storage systems administration including allocation, provisioning and support of storage capacity. Further, we give you the flexibility to scale your storage capacity while allowing you to pay for only the storage you need.

With FORTTRUST Managed SAN, you gain a range of benefits:

- » **24x7 Event Monitoring** – FORTTRUST's Network Operations Center monitors the storage infrastructure around the clock, handling all notifications and event resolutions.
- » **Proactive Storage Administration** – FORTTRUST storage administrators are an extension of your team handling complex tasks such as LUN allocation, zoning and mapping. In addition, all patching and maintenance activities relating to the storage environment are handled by our administrators.
- » **Proactive Health Monitoring and Capacity Planning** – We monitor the health of the system, and proactively address issues before they impact your data or your access to that data. FORTTRUST routinely meets with you to understand your business and your changing needs.

CONTINUE »

MANAGED DATA BACKUP

In the event of a problem, you can rest assured that your data is protected by a consistent data backup platform that combines round-the-clock management with an enterprise data backup platform. Our service provides you with consistency in data backup combined with a 100 percent data restoration SLA. Managed Data Backup provides complete management from the host, to the storage infrastructure, to offsite archival and storage. In addition, we monitor the success of backups and work with our customers to proactively understand and prepare for all aspects of their data backups.

With FORTRUST Managed Data Backup, you gain the following advantages:

- » **Consistent Monitoring** – We monitor your data backup progress from our centralized Network Operations Center. Incomplete backups are detected immediately and proactively addressed.
- » **Scheduled and On-Demand Backup** – We run all backup jobs based on your schedule, and are flexible in accommodating requested schedule changes.
- » **On-Demand Restore** – When you need your data restored, we initiate data restoration. Anytime. 24x7x365.
- » **Visibility** – Your Managed Data Services portal provides visibility into the status of your data backups, how much data is protected, your backup policy status, and the capability to manage your data backup schedules and policies.

REMOTE DATA BACKUP

FORTRUST Remote Data Backup is a highly efficient service that allows you to back up your file systems, raw partitions, databases, and Microsoft Exchange mailboxes and messages-level data automatically to an Enterprise Class disk-based data protection system located in our SAS 70 Type II data center. We utilize a disk-to-disk, data de-duplication based solution. FORTRUST Remote Data Backup backs up only that data that has changed, drastically reducing backup windows and data restoration times.

FORTRUST Remote Data Backup benefits include:

- » **Cost Efficiencies** – Our service is a cost effective, automated and reliable hands-free service.
- » **Service Guarantees** – We guarantee backup and recovery of data.
- » **Monitoring and Access** – FORTRUST's web portal makes it easy to monitor and access backup data information.
- » **Expertise** – 24x7 monitoring, management and support by our highly trained data protection engineers.
- » **Performance and Affordability** – FORTRUST features best-in-class backup performance on enterprise-class infrastructure with long-term, affordable data archiving.